



T.N. Agrawal Teachers' Training College, Harigaon
 (Recognised by ERC, NCTE, Bhubneshwar, Affiliated to Aryabhata Knowledge University, Patna)
 Sponsord by T.N. Agrawal Educational & Social Welfare Foundation , P.O.- SanyaBarhatta, Dist -
 Bhojpur, State - Bihar, Pin Code- 802162



5.1.3 Grievances and Redressed Cell

Guidelines for student's redresses including sexual harassment and ragging –

It is a means by which a student who believe that, who has been treated unfairly with respect to his/her academic/ administrative affairs are convinced to be discriminate is needed.

Mechanism for grievance redressed will depend on the nature of Grievance. All Grievances will be considered on their merits and will be enquired into by the college and or the official concerned who will take necessary steps to resolve the issues within a reasonable time frame. It is the matter is not resolved at the initial reference level it may be referred to an Appeal authority specifically constituted for the purpose and finally resolution to the Grievance.

So, T.N.A.T.T.C, for the above purpose of the regulation has been referred to as -

Functions of the committee and preventive steps –

It will be endeavor of the committee –

- i) To facilitate a safe environment.

To promote the behavior which create a healthy atmosphere that ensures gender equality and equal opportunities for all.

Grievances Redressed cell is meant to safe guard and promote will being of all women of the institution. It takes care of all complaints. And requirements of women staff and students in the campus and action taken for redressed of complaints. TNATTC formed a Grievances and Redressed Cell in 23.01.2020.

Principal
Tarakeshwar Narain Agrawal
Teachers' Training College
Harigaon, Ara

Grievance Redressal Form

Sr. No

(Please fill the form carefully and retain the acknowledgment)

Name –

Roll No -

Wing (B.Ed./D.El.Ed.) -

Year –

Grievance/Problem –

Date & Time

Sing. Of Students

For office use only Action taken by the college

Problem category

Notice

A meeting of the Grievances Redressed cell held on 23.1.2020 on M.P. Hall at 2.30 PM

Program Co-Ordinator – Ms. Shweta Maurya, Asst. Prof.

Agenda of the Discussion – Women’s Problem and Safety

The meeting begins at 02:30 PM and suggestion regarding the handling of complains came up. It was decided to call the complaint individually and his/her side of fact taken in writing from then the accused will be called to his/her without and beiges this shall be taken in writing and them the procedure according to UGC guidelines would be followed.

It was decided to send members with thin the meeting ended at 03:30 PM.

Members present at the meeting were –

1. Smt. Bindi Kumari, Asst. Prof.
2. Smt. Nilam Kumari, Librarian
3. Ms. Priti Kumari, College Inquiry Incharge

Special Guidance by –

Smt. P.M. Jena, Asst. Prof.



Women’s Grievances Committee Meeting

Grievances Redressed cell

Minutes of Meeting

Date: - 08.02.2020

Venue: - MP Hall, TNATTC

Co-Ordinator – Ms. Shweta Maurya, Asst. Prof.

Member Present –

1. Smt. Bindi Kumari, Asst. Prof.
2. Smt. Nilam Kumari, Librarian
3. Ms. Priti Kumari, College Inquiry Incharge

The meeting of Grievances Redressed Cell started at 02:30 PM in the Presence of Dr. R.N. Hudda, Principal, TNATTC.

The Co-Ordinator warmly welcomed the members present and continued to read out the complaint received from session 2017-19, B.Ed. First Year Students.

Complaint –

1. Nature of Grievances Sanitation of Girls Toilet.

Resolution – The members of the meeting discussed and look after girls toilet the Girls Toilet and handle the case immediately with the help of Sweeper.

Complaint –

2. Combined meeting with cell members.

IQAC is added to the cell, it was also discussed to organized combine meeting with B.Ed. and D.El.Ed. Students inform that all the internal grievances can also be submitted in the complaint box. For this purpose, Smt. Bindi Kumari was organized to ask permission from the principal.

After having discussion, the meeting is ended with the vote of thanks by the Co-Ordinator.

Grievances Redressal Cell

Minutes of Meeting

Date: - 07.03.2020

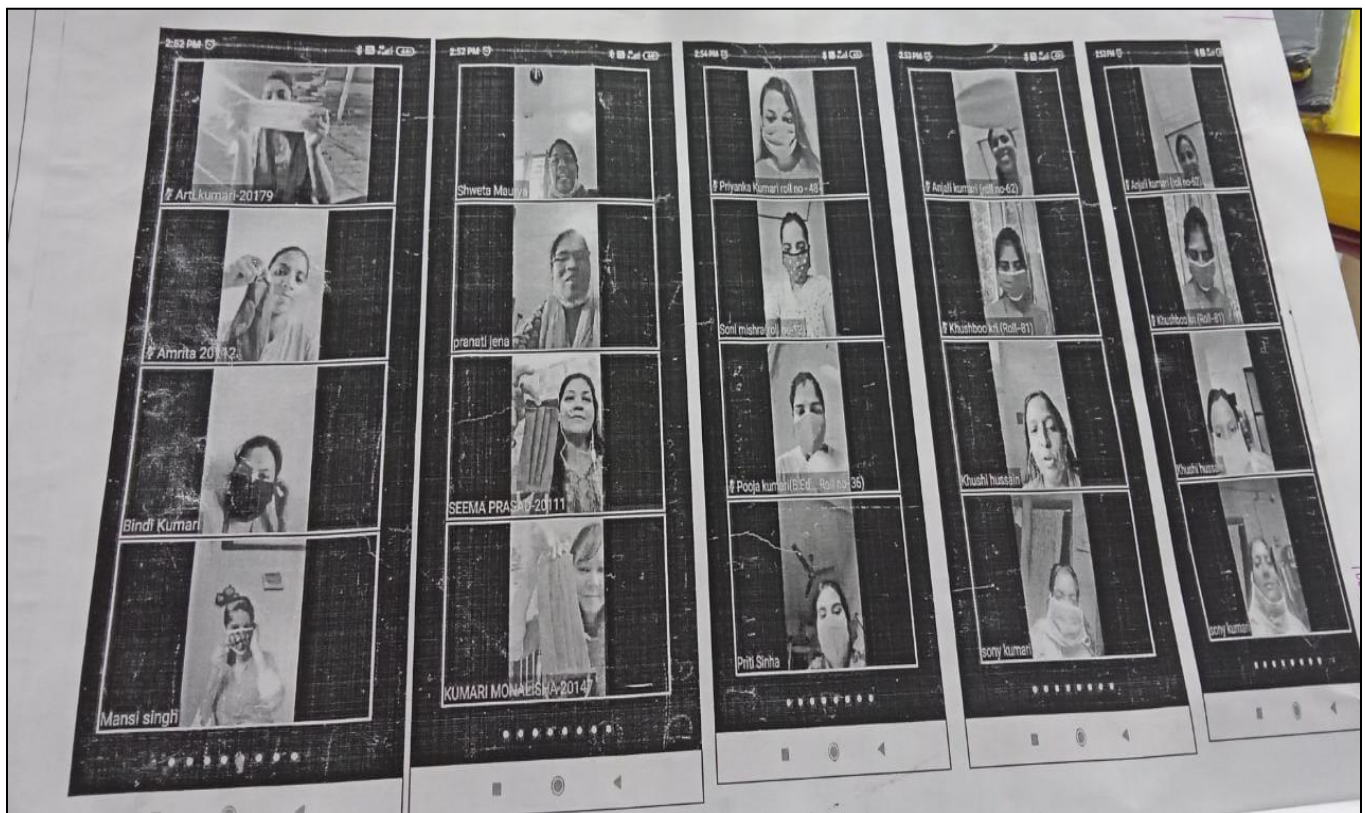
Meeting through Zoom App

Co-Ordinator – Ms. Shweta Maurya, Asst. Prof.

The meeting of Grievances Redressed Cell started at 02:30 PM in the Presence of Smt. P.M. Jena, Principal Incharge, TNATTC.

The Co-Ordinator warmly welcomed the members present in online and discuss role of female for family safety during Covid Session.

After having discussion, the meeting is ended with the vote of thanks by the Co-Ordinator.



Women's Grievances Cell take a meeting thorough online

Grievances Redressal cell

Minutes of Meeting

Date: -11.02.2021

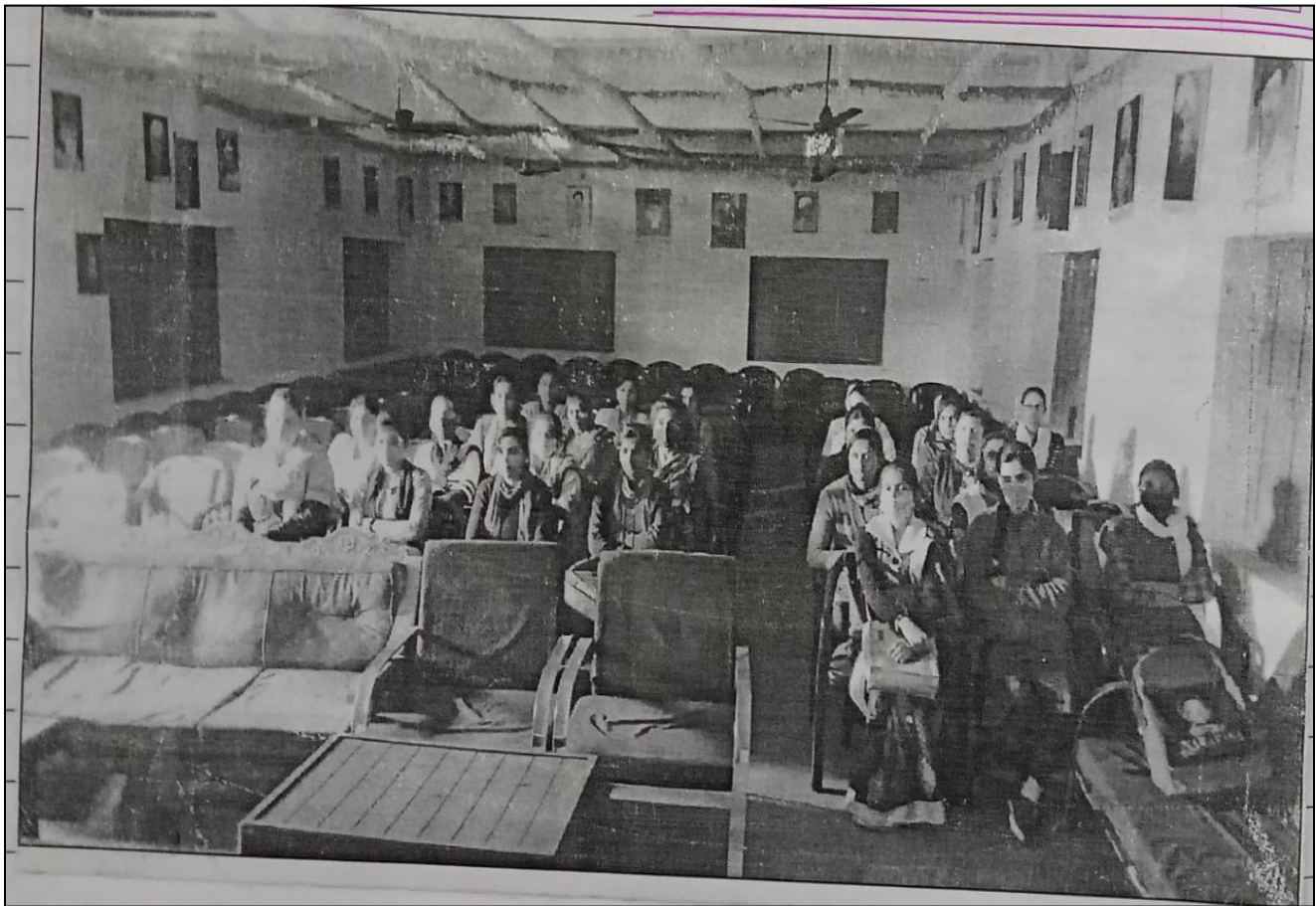
Venue – M.P. Hall, TNATTC

Co-Ordinator – Smt. Anjali, Asst. Prof.

The meeting of Grievances Redressal Cell started at 03:00 PM in the Presence of Smt. P.M. Jena, Principal Incharge, TNATTC.

The Co-Ordinator warmly welcomed the members present and discusses the topic regarding Women Safety on “Over Friendly with Male Co-Worker”.

After having discussion, the meeting is ended with the vote of thanks by the Co-Ordinator.



Women’s Grievances Cell Meeting

Grievances Redressal cell

Minutes of Meeting

Date: -16.08.2021

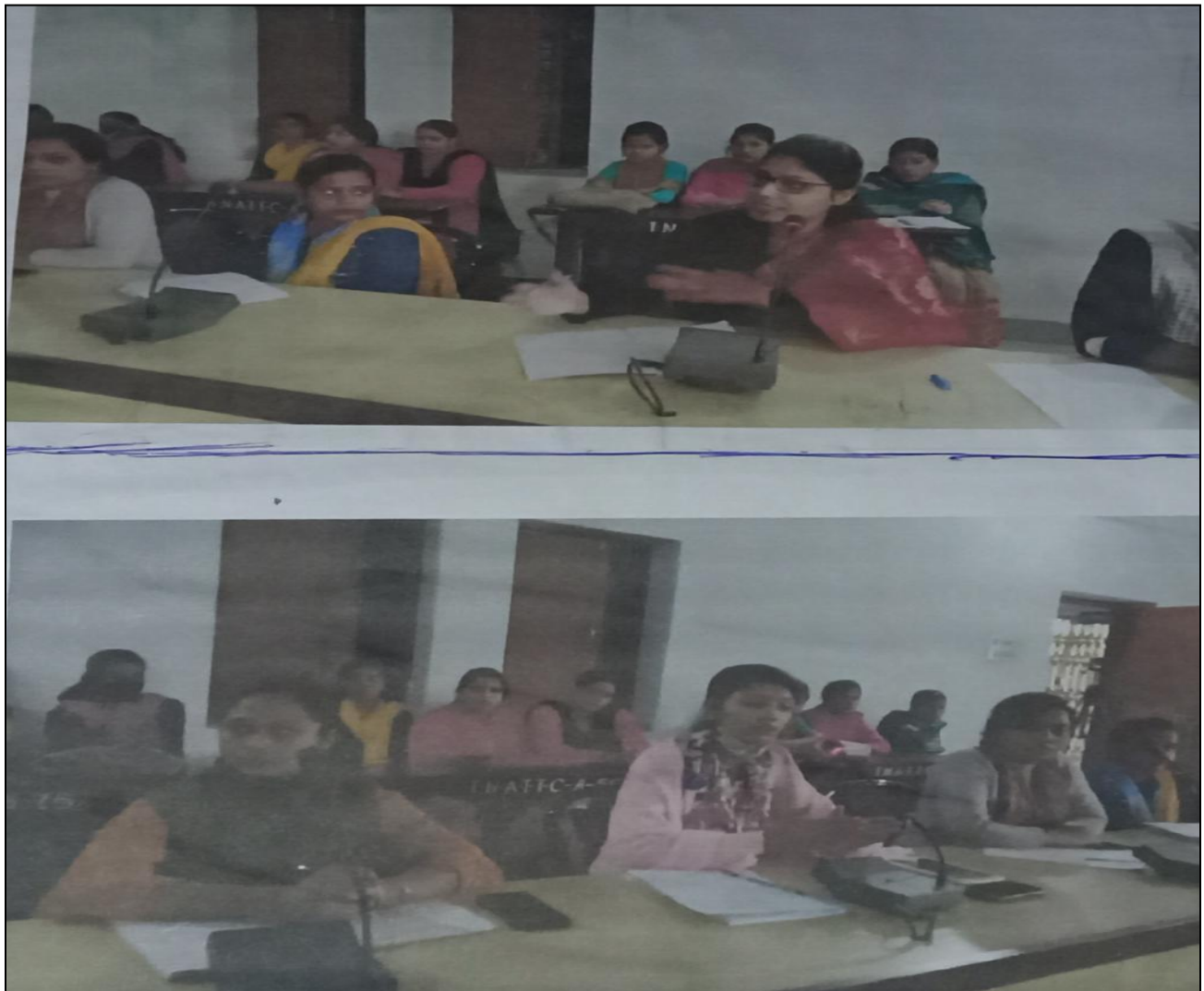
Venue – Conference Hall

Co-Ordinator – Smt. Anjali, Asst. Prof.

The meeting of Grievances Redressed Cell started at 03:30 PM.

The Co-Ordinator warmly welcomed the members present and discuss the topic regarding Women Safety – “Cyber Crime and aware to CCTV in Public Place”.

After having discussion, the meeting is ended with the vote of thanks by the Co-Ordinator.



Women's Grievances Cell Meeting

Grievances Redressal cell

Minutes of Meeting

Date: - 17.02.2022

Venue – Room No – 03 TNATTC

Co-Ordinator – Smt. P.M. Jena, Asst. Prof.

The meeting of Grievances Redressed Cell started at 03:30 PM.

The Co-Ordinator warmly welcomed the members present and wants to know about grievances from B.Ed. 1st& 2nd Year Girls Students.

Grievance No – 1, Unhygienic Condition of Girls Toilet.

Grievance No – 2, Arrangement of fooding at Canteen in a reasonable Price.

The information had gone to principal through Smt. Nilam Kumari, member of the Concern Committee.



**Principal
Tarakeshwar Narain Agrawal
Teachers' Training College
Harigaon, Ara**

**TARKESHWAR NARAIN AGRAWAL TEACHERS' TRAINING
COLLEGE, HARIGAON**

**INSTITUTIONAL GUIDELINES REGARDING
REDRESSAL OF STUDENT GRIEVANCES**

1. All the complaints and grievances will be addressed and directed, through appropriate channels, to the concerned cell or committee which will handle the case according to its discretion. For Such purposes, a “Grievances Committee” for cases of sexual harassment and a Grievances Redressal Cell” for redressal of general complaint and grievances have been constituted in the institution.
2. The complaint box is opened at the end of every month by the grievance redressal committee and relevant issues are placed before the earliest faculty meeting.
3. Ragging in any form is strictly prohibited in and outside the institution. Any violation of ragging and disciplinary rules should be urgently brought to the notice of the Principal.

GRIEVANCES REDRESSAL CELL

Meeting Minutes

Date 06/09/2017

Venue- Faculty Room

Chairman: Dr. M.L.Raju

The following members were Present:

1. Dr. R. K. Shrivastav
2. Dr. M.K. Upadhyay
3. Sri. Navin kumar Chaubey
4. Sri. Niraj Tiwari

The meeting of Grievances Redressal Cell started at 2:00 P.M. under the Chairmanship of Dr. M.L. Raju.

The Chairman welcomed the members present and mentioned that one complaint is received from B.Ed. Section A students. The continued to read the complaint and open time for discussion.

Nature of Grievance – Inadequate lightning in B.Ed. Sec.- A classroom.

Resolution : As it cannot be solved directly by the cell Committee, it was dioscussed to put off the case before the earliest faculty meeting in order to take remedial measures.

After discussing the issue, the meeting is concluded with the vote of thanks by the chairman.

GRIEVANCES REDRESSAL CELL

Meeting Minutes

Date 11/07/2018

Venue- Faculty Room

Chairman: Dr. M.L.Raju

The following members were Present:

1. Dr. R. K. Shrivastava
2. Dr. M.K. Upadhyay
3. Sri. Navin kumar Chaubey
4. Sri. Niraj Tiwari

The meeting of Grievances Redressal Cell started at 1:00 P.M. under the Chairman of Dr. M.L.Raju.

Chairman warmly welcomed the members present and reminded the roles and responsibilities of the Cell. He then continued to read out the complaint received from B.Ed. 2nd year students.

Nature of Grievance – Unhygienic Toilet.

Resolution : The members of the meeting decided to inform the Principal regarding water condition as soon as possible for necessary actions and assigned to deal with the cleaners.

After discussing the issue, the meeting is concluded with the vote of thanks by the chairman.

GRIEVANCES REDRESSAL CELL

Meeting Minutes

Date 17/07/2019

Venue- Faculty Room

Chairman: Dr. M.L.Raju

The following members were Present:

1. Dr. J. L. Singh
2. Dr. M.K. Upadhyay
3. Sri. Navin kumar Chaubey
4. Sri. Niraj Tiwari

The meeting of Grievances Redressal Cell started at 2:00 P.M. under the Chairman of Dr. M.L.Raju.

The chairman warmly welcomed the members present and read out the complaint received from B.Ed. 1st year students.

Nature of Grievance – Rate of canteen items and limited menu.

Resolution: The members of the meeting decided to have a meeting with all the class representative's and discuss their issue. Moreover, was assigned to notify the Canteen Management Cell as per the requirements.

After discussing the issue, the meeting is ended with the vote of thanks by the Chairman.

GRIEVANCES REDRESSAL CELL

Meeting Minutes

Date 12/02/2020

Venue- Faculty Room

The following members were Present:

1. Sri. R. K. Vishwakarma
2. Dr. M.K. Upadhyay
3. Sri. Ajit kumar Singh
4. Sri. Niraj Tiwari

The meeting of Grievances Redressal Cell & Internal Complaint started at 1:00 P.M. under the Co-Ordinator of Smt. P.M.Jena.

The Chairperson warmly welcomed the members present and continued to read out the complaint received from 1st year.

Item-1. Nature of Grievance – Vehicle Parking.

Resolution: The members of the meeting discussed and assigned to survey the parking area and handle the case immediately with the security guards.

Item- 2 Combine Class Meeting with Cell members.

As Academic Committee is added to the cell, it was also discussed to organize combine class meeting with B.Ed. and D.El.Ed. students on 6th of September, 2019 to inform that all the internal grievances can also be submitted in the complaint box. For this purpose, was assigned to ask permission from the principal.

After having discussion the meeting is ended with the vote of thanks by the Chairperson.

GRIEVANCES REDRESSAL CELL

Meeting Minutes

Date 20/01/2021

Venue- Faculty Room

The following members were Present:

1. Sri. R. K. Vishwakarma
2. Sri Ajit Kumar Singh
3. Dr. M. K. Upadhyay
4. Sri Niraj Tiwari

Student Representatives (5)

The chairman greeted the meeting and members for attending the meeting inspite of their busy schedules.

Resolution: -

1. The members attending meeting resolved to attend institutional programmers as much as possible and requested that prior information of programmers be communicated as early as possible in time
2. The members of the meeting also unanimously agreed that the Alumni Association should donate a sum of 1000/- towards he strengthening of the library. The amount may be handed over to the Librarian in cash by the Treasurer at the earliest possible date.



Principal
Tarakeshwar Narain Agrawal
Teachers' Training College
Harigaon, Ara

T.N.A. Teacher's Training College, Harigaon

GRIEVANCES REDRESSAL CELL

Meeting Minutes

Date

Venue- Faculty Common Room

Chairman: Dr. Rahul kumar Pandey

Co-convenor :Sri Ajit Kumar Singh

All Faculty members were Present.

Student Representatives (4)(Current Session)

The Chairman warmly welcomed the members present and thanked them for attending the meeting. The chairman also congratulated the TNATTC staff for the exemplar performance of the institution in the last academic year.

Resolutions:

1. All the members resolved without dissent that the Alumni Association should continue its practice of donating a sum of money to the Library for its continuous improvement as the funds available for the Library is always limited. The members decided that in the present year, a sum of Rs.... Should be donated to the library.
2. The members of the meeting also decided that prof. Dolly Sinha should be invited to speak to the students on the subject of employment and its concern.



Principal
Tarkeshwar Narain Agrawal
Teachers' Training College
Harigaon, Ara

Name :- Smriti Sumon

Class: B. Ed.

Roll : 68

Session: 2021-2023

Date :- 1-8-22

महिला शिकायत समिति

मैं स्मृति सुमन तारकेशवर नारायण अग्रवाल शिक्षण प्रशिक्षण कॉलेज की छात्राध्यिका हूँ। मुझे शौचालय के अन्दर एक हैंड वाश की जरूरत है जिसके न होने से हम सभी को कठिनाई हो रही है।

मैं महिला शिकायत समिति से निर्दिष्ट करती हूँ कि मेरी शिकायतों का ध्यान की बरकर इसकी प्रति कर्तव्य का प्रयास करें।

आपकी आज्ञाकारी

स्मृति सुमन



Name - Ragini - Kumari

Roll NO - 2123086

Course - B.Ed.

Session - 2021-2023

समिति - महिमा शिक्षागत समिति

i) कॉलेज में Chemistry Room होना चाहिए।

ii) Washroom में Handwash रखना जरूरी है।

iii) Period के दौरान हमारे कपड़े खराब की होना पर हम अनेक प्रकार की परेशानी को सामान्य करना पड़ता है। इसलिए Colledge में Chemistry Room होना अनिवार्य है।

iv) Colledge में Common Room होना नहीं है।

v) Bathroom में नमकी पानी नहीं निकलता है।



Name → Mayanka Kumari

class → B. Ed

Roll No → 34

Session → 2021-2023

Date → 01-08-22

महिला शिकायत समिति

मैं मयंका कुमारी तारकेश्वर नारायण अग्रवाल शिक्षण प्रशिक्षण कॉलेज की छात्राध्यापिका हूँ। मुझे शौचालय के अंदर एक Hand Wash की जरूरत है जिसके न होने से हम सभी को Problem होती है। हम लोगों के लिए common room की भी व्यवस्था होनी चाहिए।

मैं महिला शिकायत समिति से निवेदन करती हूँ कि मेरी शिकायतों को ध्यान को रखकर इसकी पूर्ति करने का प्रयास करें।

आपकी आज्ञाकारी

मयंका कुमारी



Name - Maya Kumari

Course - B.Ed.

Roll no - 2123066

Session - 2021-23

Date - 01/08/22

महिला शिक्षाप्रत समिति

मैं माया कुमारी तारकेश्वर नारायण
अग्रवाल शिक्षण प्रशिक्षण कॉलेज की
कायाचिकित्सा हूँ। मुझे शौचालय के
अंदर एक Hand wash की जरूरत है।
जिसके न होने से हम सभी को
problem होती है। हम लोगों के
लिए common room की भी व्यवस्था
होनी चाहिए।

मैं महिला शिक्षाप्रत समिति
से निवेदन करती हूँ कि मेरी
problem को समझकर उसका
निवारण करने की कृपा करें।



Name → Anushka Kumari

Roll No → 2123055

Session → 2021-23

Course → B.E.L.

व्यक्ति → महिला विधायक आयोग गठन

1) • हमारे कॉलेज में एक चैंजिंग रूम होना चाहिए। कमी-कमी हम लॉबिश में चिंग जाते हैं तो ऐसा कोई कम नहीं जिसमें हमलोग चेंज कर सकें। इसलिए हमारे कॉलेज में एक चैंजिंग रूम उपलब्ध होना चाहिए।

2) लायब्ररी के लक्ष्य भी एक शिक्षा होना चाहिए। जाकि हमलोग अपने ग्रुपफॉर्म को देख सकते।

3) हमलोग के लिए कैंटीन भी जरूर होना चाहिए। क्योंकि कमी-कमी हम घर से बिना खाने की आ जाते हैं।

Name - Deep Mala
 Roll No. - 2123030
 Course - B. Ed
 Session - 2021-2023
 Date - 1/08/2022

महिला शिकायत समिति

शौचालय के अन्दर एक Hand wash की
 आवश्यकता है। Hand wash न होने के कारण
 हमें Problem होती है।

Common Room की व्यवस्था होनी चाहिए
 जिससे जबकत पढ़ने पर हम लोग
 उसका Use कर सकें।

शौचालय के वाटर धारी सुरक्षा के
 लिए पर्दा की आवश्यकता है।

नाम - शाम्भवी सिंह

Roll No. - 2123033

CLASS - B.Ed (1st year)

SESSION - 2021 - 23

कमीटी - महिला शिकायत समिति

i) वाथरूम में Hand wash नहीं होने के कारण हम लोगो को बहुत परेशानी होती है।

ii) Periods में कभी uniform गंदा होने के कारण बहुत शर्मिंदगी महसूस होती है।
Changing Room

Common Room है लेकिन उसमें कोई सुविधा नहीं है। जिसके कारण बहुत असुविधा होती है।

Received of
A.H. Page
2023

नाम श्रीमती कुमारी

Roll No → 19

COURSE → B.Ed

SESSION → 2021-2023

समिति → महिला शिक्षण समिति

में श्रीमती कुमारी
की छात्राध्यक्षिता में T.N.A.T.T.C
हमें महाविद्यालय में Bathroom में रख
Handwash की जरूरत है। इसके लिए हमें
कुछ इति-कार्य लेना पड़ता है।

Periods में कपड़ा जंदा होने या
कारण changing room की होने के
महसूस होती है।

Bathroom के सामने कुछ पर्दा या
जुआ है जो कुछ दिनों हटा दिया
है जो उसे पुनः लगा दिया
जाए।

Rahul

Principal
Tarakeshwar Narain Agrawal
Teachers' Training College
Harigaon, Ara